<1>

B2200/B2400

How to resolve paper feed issues

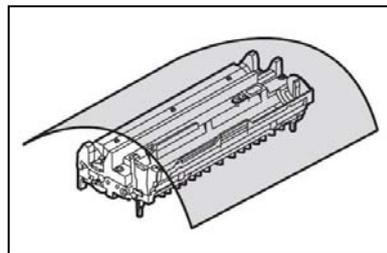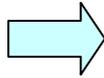**Rev 1.00   2010-05-20**

< 1 >

Clearing Paper Jams

Occasionally it may be necessary to clear a sheet of paper that has become jammed inside the printer. When this happens the printer will stop immediately and the Error light will flash. After the jam has been cleared and the top cover closed, the printer will automatically reprint the lost page.

<div style="background-color:red;color:white;text-align:center;font-weight:bold">WARNING!</div>

If the printer has been printing for a while the fuser unit will be hot. This unit is clearly marked with a yellow warning label. Do not touch it!

1. Remove the print cartridge

Open the top cover and carefully remove the print cartridge (image drum and toner cartridge together) as illustrated.

Remove Print Cartridge from the printer and place a black sheet on it.
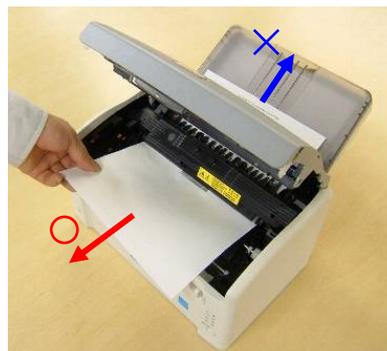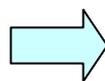
2. Remove the jammed paper

(1)Inside the Feeder

Pull the jammed paper in the direction shown by the arrow.

(2)Around the Fuser

When the bottom side edge of the paper is firmly lodged in the Feeder:
Pull the bottom side of it indicated by the arrow.

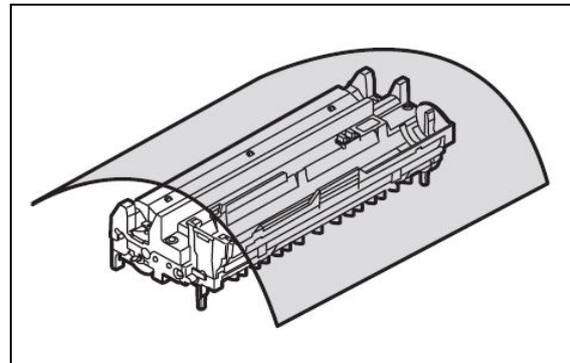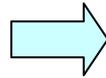Pull the jammed paper in the direction shown by **the red arrow.**

<2>

How to clean the Hopping Roller and the Registration Roller

1. Turn off the power and remove all the paper in the Paper Tray.

2. Open the Top Cover and carefully remove the print cartridge (Image Drum and Toner Cartridge together).

Remove Print Cartridge from the printer and place a black sheet on it.

3. Clean the Hopping Roller and the Registration Roller with a wet cloth which is wrung according to the following steps.
   (1) Wipe the rollers horizontal direction.
   (2) Rotate the rollers.
   Repeat (1) and (2) several times.

Registration Roller

Hopping Roller

< 3 >